

## CUSTOMER SUCCESS STORY NON-PROFITS

#### **CLIENT**



#### **BUSINESS OBJECTIVES**

- Create new employment
   opportunities
- Improve communication and marketing
- Enhance business process efficiency
- Meet employment needs of program participants
- Foster employee retention and advancement

#### **CHALLENGES**

- Off-site employee time management
- Process efficiency
- Administrative costs and reimbursement

"We value our relationship with PayNorthwest as our payroll provider and community partner. As a non-profit, SKCAC always looks for ways to be cost-efficient in its processes to ensure resources are used to advance its mission. We know that PayNorthwest cares about the accuracy of our payroll and our mission. Cost savings drove us to PayNorthwest seven years ago. Customer service and value keep us with PayNorthwest."

Debbie Meyers Executive Director SKCAC Industries and Employment Services



Empowering People With Disabilities
 Through Rewarding Job Opportunities:
 PayNorthwest Supports SKCAC's Mission
 With Cloud-Based Payroll Solutions

In a *Survey of Income and Program Participation* (SIPP) in February 2001, the U.S. Census Bureau reports that 54 million Americans currently live with a disability(1). In June 2014, the U.S. Bureau of Labor Statistics published that in 2013, only 17.6% of people with a disability were employed(2). Creating customized job opportunities for people experiencing disabilities has been SKCAC's mission since 1967. SKCAC Industries and Employment Services addresses the challenge of underemployment head-on by providing training, employment, job seeking, and placement opportunities for people with disabilities. The 35 staff members of the 501 (c)(3) non-profit corporation based in Kent, Wash. provide employment services to more than 100 people annually in training and work situations.

### Opportunities

SKCAC provides training and employment opportunities for people with disabilities in packaging, assembly, custodial work, and more. SKCAC's staff work on-site and off-site, therefore needing a costefficient, reliable system to ensure accurate reporting and payment. Whether working on-site at the organization's 33,000-square-foot manufacturing facility in Kent or off-site at Safeco or CenturyLink Fields, they know that their staff are able to track their time and provide accurate time reporting for payroll and documentation. The ability to use smartphones to clock in and out has been invaluable to all employees working off-site.



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PayNorthwest helps mission-driven organizations build capacity and better fulfill their mission by providing human capital management solutions sensitive to their needs, culture, and objectives.



Contact us today at 1 866 729 6920



## Solution

In 2009, SKCAC selected PayNorthwest, a local company known for its long- term commitment to working with non-profit organizations. "PayNorthwest have been great supporters of our mission of empowering people with developmental disabilities through gainful employment opportunities," explains Debbie Meyers, Executive Director of SKCAC. "We actually were PayNorthwest's first non-profit client to benefit from Pennies for Paychecks and they continue to support our development efforts."



Michael Anderson, Founder, CEO and President of PayNorthwest concurs, "PayNorthwest, at its heart, is a company focused on making it easier to be an employer and to add convenience and dignity to being an employee. That SKCAC's mission is to provide employment opportunities for people with disabilities, a segment of our population often excluded from employment opportunities, makes it even more satisfying, and important, for our company to support their efforts."

SKCAC implemented PayNorthwest's time and attendance application that 35 employees now use to log time and clock in, on- and off-site. It also uses PayNorthwest's payroll system to produce the actual paychecks for many of the people they serve. PayNorthwest worked to accommodate SKCAC's legacy system used to pay employees working in their assembly facility on a productivity basis. This provides SKCAC with great comfort to know that their employees get the benefit of an accurate, timely, wellearned paycheck.



The Central Address for a Connected Workforce

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